

Shipping information for Canton Village Quilt Works

Fabrics:

These costs are estimates. If we have to use more envelopes or move to a larger size box, you will be charged for the extra shipping and invoiced via PayPal. If, we can move to a smaller box, or fewer envelopes, we will *refund* shipping charges. USPS is the carrier which will be used and all fees are based on Priority Flat Rates.

*****Please note that Shipping Rates increased effective 1/22/12 due to a postal rate increase.*****

DOMESTIC SHIPPING:

\$0.00 – \$50.00 USPS - \$5.15

\$50.00 - \$ 100.00 USPS - \$11.35

\$100.00 - \$200.00 USPS - \$15.45

INTERNATIONAL SHIPPING:

\$0.00 - \$50.00 USPS - \$16.95

\$50.00 - \$80.00 USPS - \$47.95 **OR**

\$50.00 - \$80.00 USPS - \$33.90 (Split into 2 Flat Rate Priority envelopes)

\$80.00 - \$130.00 USPS - \$60.95

It may, at times be less expensive to ship in 2 flat rate envelopes. If we do this, any excess charged to you at checkout will be refunded.

CANADA AND MEXICO:

\$0.00 - \$50.00 USPS - \$12.95

\$50.00 - \$80.00 USPS - \$32.95 **OR**

\$50.00 - \$80.00 USPS - \$25.90 (Split into 2 Flat Rate Priority envelopes)

\$80.00 - \$130.00 USPS - \$39.95

Sales Tax:

Sales tax of 6.35% is included for Connecticut residents only.

Payment Methods:

We accept PayPal, Visa, MasterCard, Discover, Amex, Checks, and Money Orders. Orders can be placed online, or by phone at (860) 693-0661.

Return Policy:

We have a 30-day return policy on items you are not satisfied with due to a *defect*. Refunds will be issued once items are returned to us. Refunds will not be given for shipping & handling charges. A 20% restocking fee is charged for returns. Sale items and cut yardage may not be returned. Due to copyright laws, patterns and books may not be returned. All returns must be in original condition and packaging and they must not have a smoke odor to them. Returns that have a smoke odor will not be refunded.

Privacy Policy:

We keep all customer information confidential and do not share any information with any outside parties under any circumstances.

Questions or Concerns:

Should you have any questions or concerns you can send an e-mail to jackie@cvquiltworks.com or by phone at (860) 693-0661 from 8:00 am - 4:00 pm EST (Eastern Standard Time).